



# Nexus nTeract<sup>†</sup> Delegate Package

## Overview

Nexus Controls, a Baker Hughes business, understands the challenges you face with operating and maintaining diverse fleets of aging equipment, especially in a time of so many workforce changes. That's why we've created the Nexus **nTeract<sup>†</sup>** Delegate package to monitor your control system and allow you to focus on optimizing your operation.

## What's included

Nexus nTeract Delegate is a subscription service to remotely monitor the health of your Nexus **OnCore<sup>†</sup>** Control System. The standard package includes an extended warranty for your Nexus **OnCore** Control System modules or Nexus **OnCore** Compact Control System blades (for systems installed within the last 5 years), standard technical phone support, our world class emergency Remote Diagnostic Service, and our Data Monitoring solution – which provides remote quarterly health assessments for your control system as well as daily remote monitoring. As with any Nexus Controls' package it comes with priority mobilization and additional discounts. You can also choose to add on our Nexus **OTArmor<sup>†</sup>** cyber asset protection (CAP) validated patching program and/or an HMI upgrade to be paid for over the life of the term. This package is available in 3–5-year terms.

## Data monitoring benefits

- Remote quarterly health assessment and PM (preventative maintenance) reviews
- Daily remote monitoring of your Nexus OnCore products
- Proactive identification of potential problems before they occur
- Recommended mitigations according to your schedule
- Reduction in unplanned downtime
- Learnings to optimize production



A comparison of the rack-mounted Nexus **OnCore** Compact Control System (at the top on the left) which is ideal for systems with less than 200 I/O connections, and the traditional, full-sized Nexus **OnCore** Control System (on the right).

## Remote health assessments

- Diagnostic alarms analysis
- Hardware, firmware, software compatibility
- Patching and available updates
- Running services
- HMI resource utilization (CPU, memory, etc.)

- Trip log review
- Power supply and ground faults
- Complete report with recommendations
- Option for remote review meeting

## Data monitored

- Software, firmware, and hardware versions
- CPU, memory, and drive utilization
- Running software and services
- Configuration settings
- Diagnostic information and log files

## Cybersecurity

- Unidirectional, read-only communication
- Privileged identity management
- Improved access traceability
- Stateful packet inspection
- Optional two factor authentication

## Summary

The Nexus **nTeract** Delegate allows us to help you by doing what we do best (the control system) so you can focus on what you do best (your operation). We want to give you and your management peace of mind through taking advantage of remote technologies that allow you to reduce unplanned downtime and focus on what matters most for your business. Please reach out to us at the link below to learn more about this valuable offering.

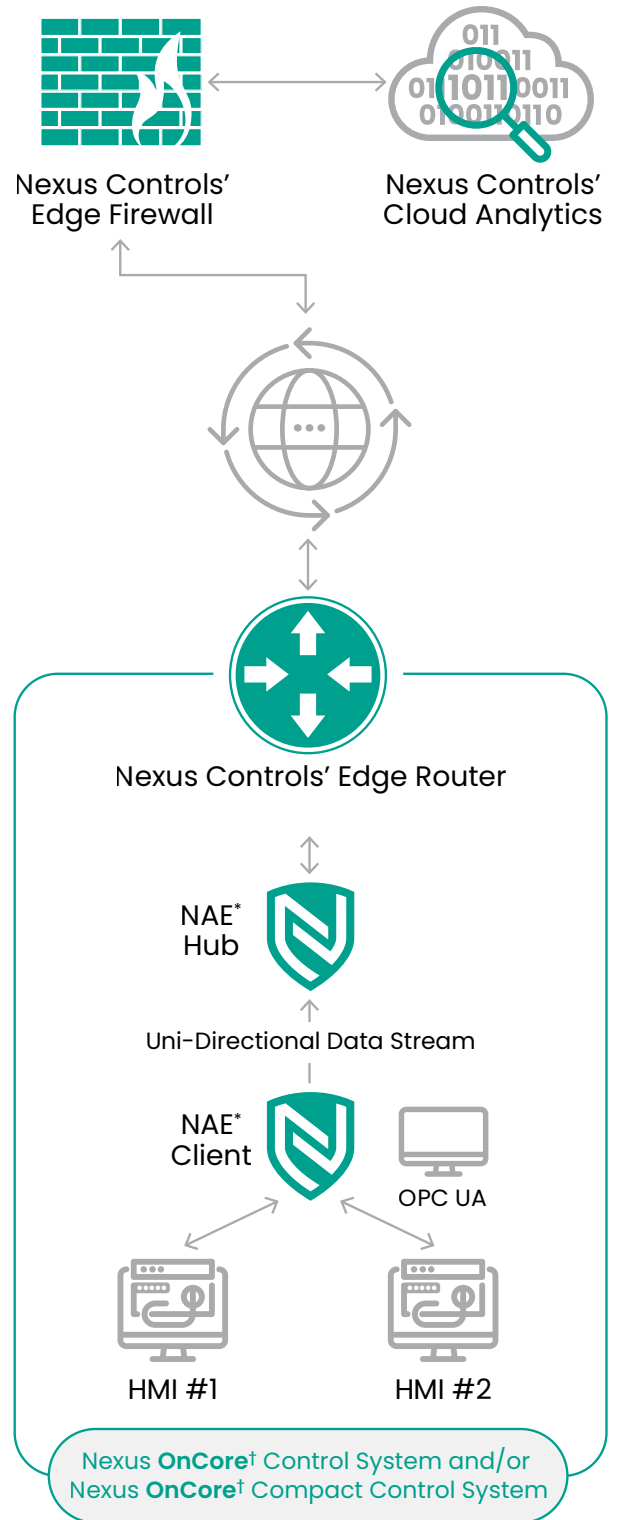
## About Nexus Controls

Nexus Controls LLC (formerly GE Energy Controls Solutions) exists as the collective experience and history of multiple companies whose expertise, knowledge, and lineage spans over 150 years.

Our global team of domain experts are in 44 countries on all six continents and have successfully delivered over 11,000 successful projects in the power, oil & gas, and various industrial markets.

<sup>1</sup> Registered trademark of Baker Hughes in one or more countries.

Other names may be trademarks of the respective owners and are used herein for identification purposes only. Use of any names or marks owned by a third party does not imply endorsement by or a relationship with the third party.



\* NAE: Nexus Analytics Enablement