



Parts Management Fact Sheet

We are the best in the business at identifying the parts you need, when you need them.

Overview

Nexus Controls, a Baker Hughes business, is committed to helping you manage the lifespan of your control systems while offering a high return-on-investment, lowering the risk and expense of obsolescence. We have a substantial inventory of new Nexus OnCore and GE parts in our Colorado, USA and Shanghai, China locations. Nexus Controls provides service and expertise that you can depend upon, including comprehensive parts support and upgrades to extend the life of your systems.

Parts Support

Nexus Controls offers a wide range of parts and repair services to help keep your assets at an enhanced operating condition. We have an extensive inventory of reclaimed parts for most vintages of GE control systems. These include:

Offerings	Description
New	Genuine OEM-designed and manufactured parts that help preserve the integrity of your assets—includes standard 18-month warranty.
Remanufactured	Purchase of fully reconditioned, tested, and repackaged parts—shipped with a 24-month warranty same day order is received, no need to return the defective unit.
Exchange	Refurbished parts shipped to customer without having to wait for repair cycle time—certified with a 24-month warranty. Customer returns defective part within 30 days of receiving the exchange part.
Repair and return	Defective parts are sent to Nexus Controls for repair using Nexus Controls’s quality processes and standards—parts are returned certified with a 24-month warranty.
Test and certification	Affordable validation of circuit board condition — parts inspected, tested, and certified as operating within specification by national standard diagnostic test equipment.
Critical digital assets	Reloading of firmware to ensure cybersecurity of your critical digital assets. Addition of tamper-evident, serialized packing tape on each card to maintain chain of custody through delivery.

PartSmart Inventory Support

Nexus Controls can help lower your inventory cost and your risk by storing spare parts on your behalf. Your parts are stored in our Longmont, CO, USA factory and are guaranteed to be ready to ship in 48 hours, or the part is free. You don't pay for the parts and your warranty doesn't begin until you need them!

To learn more about the PartSmart program or request a quote, please contact us at ControlParts@BakerHughes.com

System Support

Parts care for new and legacy control systems.

System	Platform
Turbine	Nexus OnCore OC6000e OC4000 Mark I Mark II Mark III & III+ Mark IV Mark V Mark VI Mark VIe
BOP & DCS	Nexus OnCore
Static Starter	Direct-o-Matic Plus (DOM+) Innovation Series Control (ISC) LS2100 LS2100e
Excitation	EX2000 EX2100 EX2100e
Mechanical Solutions	Legacy Woodward Hydro Valve Assemblies Woodward Products Hydraulic Power Unit Trip Manifold Assembly

If you want to know more about how Nexus Controls can help you get the most value out of your Control System, visit our website today.

<https://www.bakerhughesds.com/nexus-controls/control-solutions-services/parts-management>.

Visit <http://www.nexuscontrols.com/store> – where you can browse our available parts and request a quote.

Register today to streamline your parts ordering and management process.

- Pricing (including agreed upon discounts)
- Estimated ship date updates for orders in progress
- Tracking information and supporting documentation for shipped orders

<https://register.bakerhughesds.com>

Let Nexus Controls, a Baker Hughes business, connect you to the right expert at the right time to meet your needs. We know that you face challenges with diverse fleets of aging equipment and reduced resources.

We have you covered whether you need 24/7 Technical Support, Live Remote Diagnostics, At-Site Field Engineering or Parts Management. We partner with you to securely optimize operations, minimize downtime and improve safety through our customized service agreements.

Please send your requests for quote or part questions to a representative at controlparts@bakerhughes.com.

Please send technical support questions to controlsconnect@bakerhughes.com.

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